

# Terms of Use (Research Platform)

Version 4

Published 11/19/2020 4:40 AM by [CoLab Support](#) Last updated 11/21/2020 3:40 PM by [CoLab Support](#)

## Research Platform

CoLab Research is a subscriber-based platform that provides provide organizations with custom-built data collection tools and real-time reporting and analysis.

### Terms of Use

#### Research Associate Agreement for CoLab Research

It is CoLab-Online's responsibility to:

- Manage, share and curate stored data according to the Data Owner  
Provide a service level of 99.9% uptime and data availability;
- Store and transmit data in an Alberta Government approved, 100% Canadian based data-centre;
- Provide data access with written permission from the Data Owner; and
- Delete and/or change associate account passwords\* with written permission from the Data Owner

*\* Research Associates are able to change passwords at their own discretion, however if there is suspicion of a data breach it should be reported to an assigned designate who will request either a new password and/or new account depending on the nature of the breach.*

CoLab-Online is not responsible for:

- Data security once data has been downloaded from the CoLab Research Platform
- Instructing users on data security protocols on their end.

Research Associates are responsible for:

- Ensuring proper data storage protocols are in place for downloaded data;
- Informing a designate (eg. FRN lead member) if a researcher account data breach is suspected.

For more information about Community Spaces and Research Platform, click below:

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