

# Features & Navigation Tips

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Select from the right menu to learn more about each feature.

## Platform Features & Navigation

The Research Platform increases productivity, reduces the time taken for consuming manual tasks, and increases timely, reliable and valid data analysis. Learn the features and navigate with ease to support your projects.

## Features & Navigation Tips

### [Account Information](#)

Login, password reset, roles and more.

### [Analysis](#)

Data may be further analysed using the analysis and/or custom analysis features.

### [Download](#)

Reports are downloadable. CSV raw data is on permission basis.

### [Filters](#)

All reports open with the data collected from the start date of the tool to 'all respondents'. Apply filter(s) such as date, location, and service. Remove or clear filter(s) and 'update report' between filter use. Filter descriptions are unique and based on the tool.

### [Home](#)

The 'Home' tab takes you back to the list of Surveys or Data Collection Tools.

### [Data & Data Access](#)

Data, captured by an online tool, gathers qualitative (narrative) and/or quantitative (# & %) data in real time.

### [Print](#)

Printing is based on you and your browser print function.

### [Processing](#)

As with any large data base, please be patient as it 'thinks'.

### [Reports](#)

Reports are custom designed aligning with the collection tool.

### [Surveys or Tools](#)

Each project has unique survey or data collection tools to gather qualitative and/or quantitative data in real time. Reports are designed to support analysis.

### [Tabs](#)

The Summary, Reports, and Filters tabs navigate the basics. Variables, Analysis and Context are available to support custom analysis.

### [Tech & Refresh](#)

Tech challenges are a reality in today's world. Learn more about refreshing your computer.

### [Update Responses](#)

It is important to 'update responses' for real-time data.

### [User Agreement](#)

Prior to accessing data in the Research Platform, organizations identify a primary contact who will receive an email with a Terms of Use Agreement. Once reviewed and submitted, user accounts and passwords grant access to reported information.

### [Variables](#)

Variables are unique to each tool.

### [Web Browsers](#)

Tech challenges pop up from function to browsers.

### [Zoom/sizing](#)

Zoom +/- the view finder screen.