Research Platform

Version 14

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The Research Platform is a subscriber-based platform that provides provide organizations with custom-built data collection tools and real-time reporting and analysis.
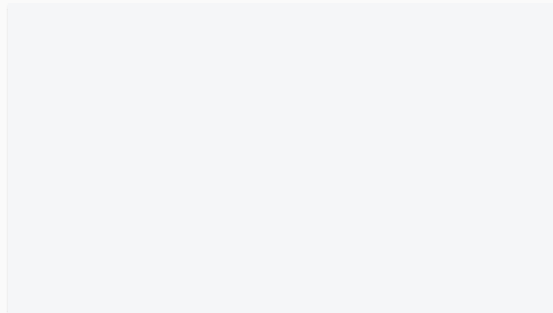
Benefits include: easy access, real-time data, reduction of time consuming manual tasks and increases timely and accurate analysis.

Data collection tools uses include: reporting on budgets, critical incidents, client intake, referral tracking, surveys and outcomes.

Design includes: advanced questionnaires, database links, email alerts, offline interviewing and optimized for any device.

Overview Video

Watch the video (9:11min) for an overview to learn the basics about data, reports and navigation features.

Select from below or the right menu to learn more about each feature.

My Account

Login
Information for login.

Password
Update your password at anytime.

Personal Information
Update your contact information including email.

Roles & Permissions
Each organization decides upon account use and permissions.

User Agreement
Prior to accessing data in the Research Platform, organizations identify a primary contact who will receive an email with a Terms of Use Agreement. Once reviewed and submitted, user accounts and passwords grant access to reported information.

Data and Reports

Data
Data, captured by an online tool, gathers qualitative and/or quantitative data in real time. Data may be accessed by downloading the CSV and/or designed reports. Zeros, dashes, a N/A or other message indicates that there is no data entered for this particular report or filter chosen. Re-adjust your filters and update report.

Digging into the Data/Evaluation
Reflection, analysis and evaluation are key to using data in a meaningful way to support organizational health and strategic planning. 'Dig into the data' to review, reflect and respond.

Reports
Reports are custom designed and align with the collection tool.

Tools and reports are customized for each organization

Platform Features & Navigation Tips

Analysis
Data may be further analysed using the analysis and/or custom analysis features.

Download
Reports are downloadable. CSV raw data is on permission basis.

Filters
All reports open with the data collected from the start date of the tool to 'all respondents'. Apply filter(s) such as date, location, and service. Remove or clear filter(s) and 'update report' between filter use. Filter descriptions are unique and based on the tool.

Home

The 'Home' tab takes you back to the list of Surveys or Data Collection Tools.

Print
Printing is based on you and your browser print function.

Processing
As with any large data base, please be patient as it 'thinks'.

Surveys or 'Tools'
Each project has unique survey or data collection tools to gather qualitative and/or quantitative data in real time. Reports are designed to support analysis.

Tabs
The Summary, Reports, and Filters tabs navigate the basics. Variables, Analysis and Context are available to support custom analysis.

Tech & Refresh
Tech challenges are a reality in today's world. Learn more about refreshing your computer.

Update New Responses
Update new responses for real-time data.

Variables
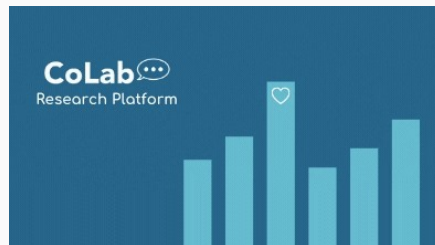Variables are unique to each tool.

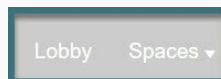## Web Browsers
Tech challenges pop up from function to browsers.

Zoom %
Zoom +/- the view finder screen.

Click on the image below to login into the Research Platform

Go home by clicking "Lobby" or "Spaces" in the top navigation bar